



**Senior Transportation Options  
in the Truckee Meadows**  
April 6, 2017




---

---

---

---

---


---

---

---

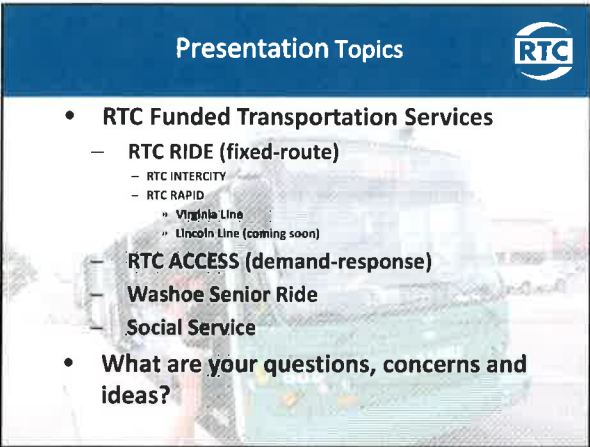
---

---



**Presentation Topics**

- **RTC Funded Transportation Services**
  - **RTC RIDE (fixed-route)**
    - RTC INTERCITY
    - RTC RAPID
      - Virginia Line
      - Lincoln Line (coming soon)
  - **RTC ACCESS (demand-response)**
  - **Washoe Senior Ride**
  - **Social Service**
- **What are your questions, concerns and ideas?**




---

---

---

---

---

---

---

---

---

---

**Fixed-Route Service**

- **RTC RIDE, RAPID, INTERCITY & SIERRA SPIRIT**
- **26 routes, 72 buses, 1,000 bus stops**
- **Defined route and schedule**
- **Operated by MV Transportation**
- **22,000 passenger trips per day**
- **Biodiesel, hybrid electric, and electric vehicles**




---

---

---

---

---

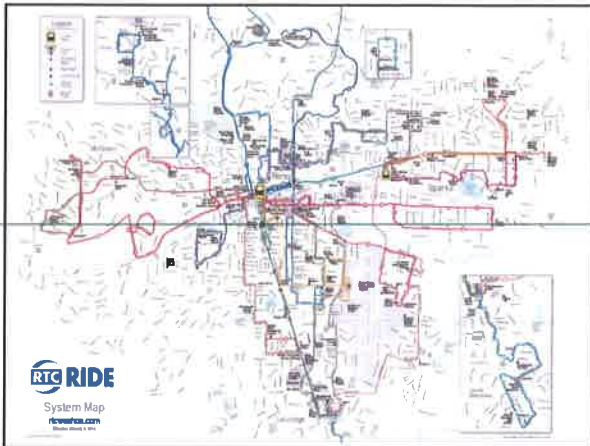
---

---

---

---

---



---

---

---

---

---

---

---

---



---

---

---

---

---

---

---

---



---

---

---

---



---

---

---

---

### RTC ACCESS ADA Paratransit Service

- For people whose disability prevents them from using fixed-route service
- Civil right required by law
- Eligibility screening process
- Demand-response service, reserve rides through call center 1-3 days in advance
- Operated by First Transit
- 100% compressed natural gas (CNG) fleet
- 800 passenger trips per day
- Vans and Taxis

---

---

---

---

---

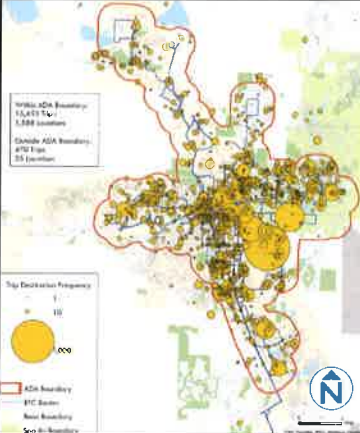
---

---

---

---

---



- **ACCESS Paratransit**
  - Serves ADA service area within 1/4 mile of RIDE bus routes
  - Cover 96 square miles
  - Limited service outside the ADA service area
- **Washoe Senior Ride**
  - Taxi vouchers
  - All ACCESS clients and veterans
  - Seniors with household income under \$40,000
  - Looking to expand to Uber and Lyft
  - Together over 215,000 rides annually

---

---

---

---

---

---


---

---


---

---

### RTC ACCESS



- **Two Service Zones:**
  - ADA is within 1/4 mile of fixed-route. RTC **must** meet all trip requests.
  - Non-ADA is beyond 1/4 mile of a fixed-route. RTC is **not** required to provide this service.
- **Service *must* be provided during the same hours as fixed-route service**
- Currently 24/7
- **ADA fare can be twice the adult fixed-route cash fare**
  - Fixed-route = \$2.00
  - ADA = \$3.00
  - Non-ADA = \$6.00
- Demand projected to grow 6.5% annually




---

---

---

---

---

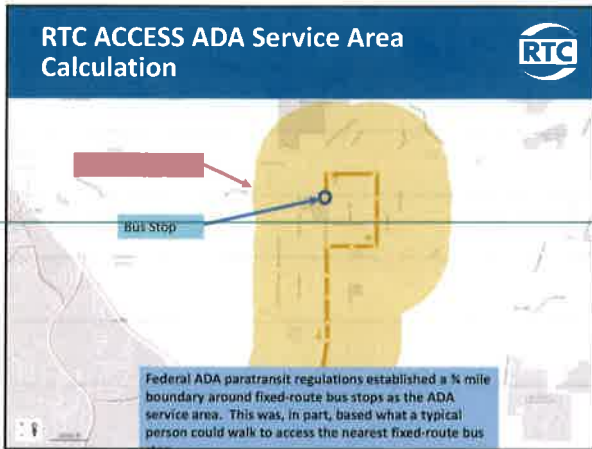
---

---

---

---

---




---

---

---

---

---

---

---

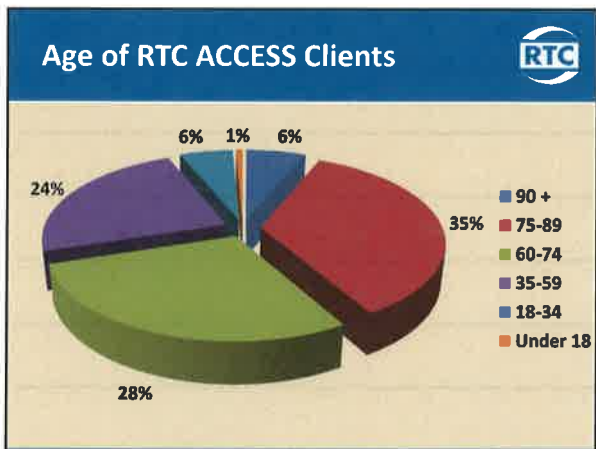
---

---

---

---

---




---

---

---

---

---

---

---

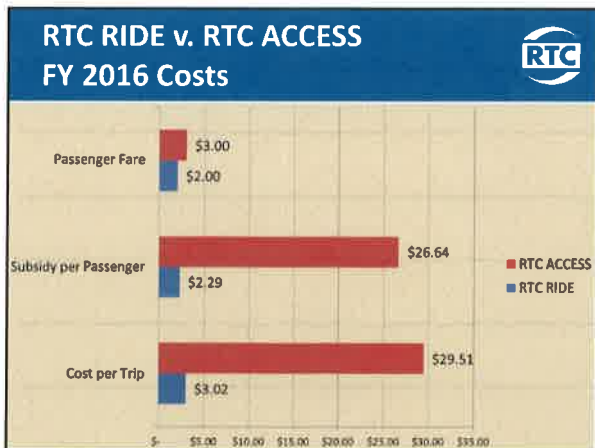
---

---

---

---

---




---

---

---

---

---

---

---

---

---

---

---

---

### Population and Cost Trends

- Demand for ACCESS is projected to increase
  - The area's population will grow by 37% by 2030
  - Aging baby boomers will require more specialized services
- Combined, these factors will increase ACCESS demand by 50% by 2030
- As demand within ADA service area grows, availability outside ADA service area is reduced
- Cost to provide ACCESS service will increase

---

---

---

---

---

---

---

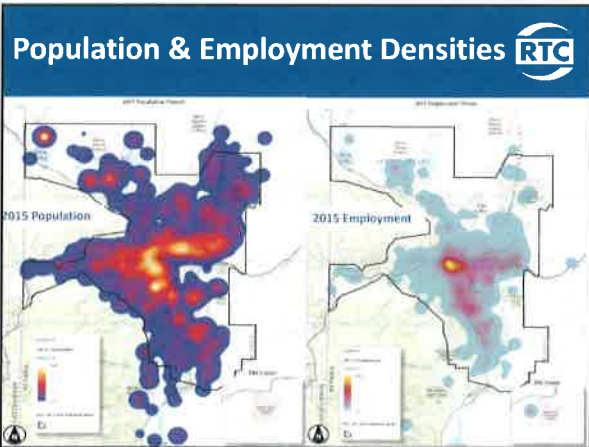
---

---

---

---

---




---

---

---

---

---

---

---

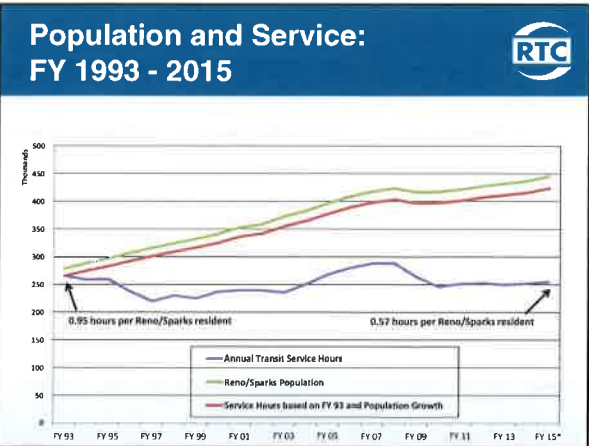
---

---

---

---

---




---

---

---

---

---

---

---

---

---

---

---

---

## Population Served By Transit



Year	Within 2010 Reno/Sparks Urbanized Area	Within 1/2 Mile of Transit	Percent of Population Within 1/2 Mile of Transit
1995	274,513	234,274	85.3%
2000	290,621	221,999	76.4%
2005	358,087	269,151	75.2%
2010	398,638	268,003	67.2%
2015	419,896	282,805	67.4%

The proportion of people within walking distance of bus routes had declined as suburban growth expanded

---

---

---

---

---

---

---

---

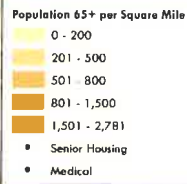
---

---

---

---

## Where do seniors live?




---

---

---

---

---

---

---

---

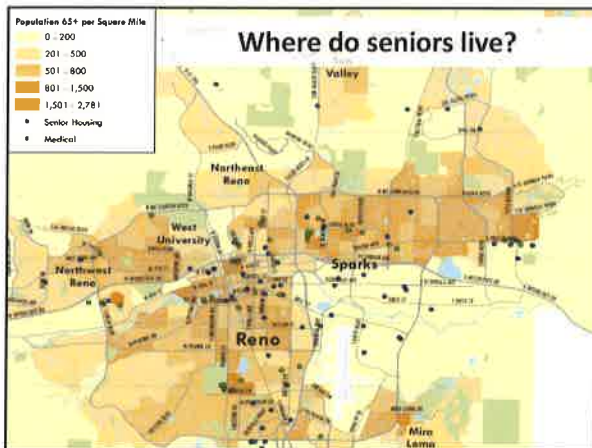
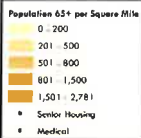
---

---

---

---

## Where do seniors live?




---

---

---

---

---

---

---

---

---

---

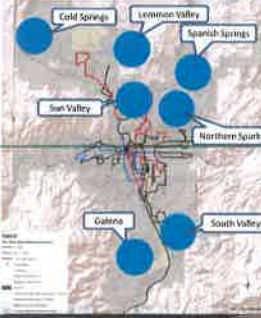
---

---



### Outlying Areas Currently Not Funded

- Currently there are seven (7) isolated areas to be served
- Current limiting factor is ability to fund new service
- If fixed-route transit service is expanded, ACCESS also has to expand
- If service is expanded by just 10%, this requires an additional funding of \$2.7 million




---

---

---

---

---

---

---

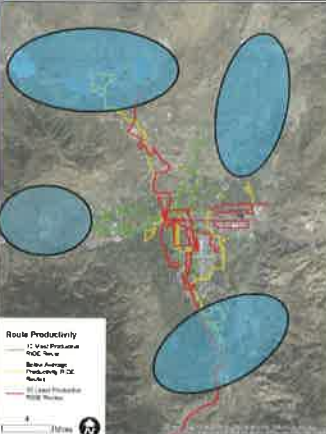
---

---

---

### Service Targeted to Seniors

- Serve isolated areas
- limited to 2-3 days/week
- Connect shopping areas and RTC RIDE service
- Flexible routing on request for ADA clients
- Could require new vehicles and brand
- Possible role for Uber and Lyft?
- Approximately \$400K annually




---

---

---

---

---

---


---

---

---

---

### FY 2018 Paratransit (RTC ACCESS) Proposed Changes



- Discontinue RTC ACCESS service outside the ADA area
  - Approximately 1% of all trips (7-8 passengers/day)
  - Replace with Section 5310 program funding of social service providers
- Create new senior / dial-a-ride service in outlying area
- Operate RTC ACCESS same hours as RTC RIDE
  - Effects approximately 1,600 trips per month mostly by 104 individuals
  - Estimated annual savings \$408K
- Implement ACCESS trip by trip eligibility screening
  - 5% to 7% of current trips would no longer be eligible
  - Estimated annual savings \$220K - \$325K
- Drop household income limitation for Taxi Bucks, increase subsidy to 75%, and allow Uber and Lyft (TNCs)
- Expand travel training for seniors

---

---

---

---

---

---

---

---

---

---



**Section 5310 Senior and Disabled Transportation Funding Recipients** 

**Senior Companion Program (SIS)**

 **access to HEALTHCARE**

 **Sierra Nevada Transportation Coalition**

 **Senior Outreach Service**

 **UCP of Nevada**  
United Cerebral Palsy  
*Life without limits for people with disabilities*

---

---

---

---

---

---

---

---

**Thank you!** 



**David F. Jickling**  
Director of Public Transportation  
and Operations  
775.335.1902  
[djickling@rtcwashoe.com](mailto:djickling@rtcwashoe.com)

**This is Your RTC.**

---

---

---

---

---

---

---

---

