		Dogs on the Patio Operational Plan Checklist	
		Required Documentation	Completed
Materials for New Food Establishments	Standard Applications	Application for a Permit to Operate	
Mate Nev Establ	Sta App	Food Establishment Review Form	
		Request for Waiver and Operational Pan Review Application.	
		List of facilities that will be utilizing this Operational Plan.	
	rmation	Procedures for cleanup of accidents involving dog waste (establishment must clean dog waste immediately and have a spill kit on site and maintained to ensure it is properly stocked at all times).  Site map of the patio and/or area to be inclusive for dogs that includes dog entrances, designated dog friendly areas, and where signage for customers will be placed.	
Patio Operational Plan Worksheet	Process-Specific Facility Information	<ul> <li>Signage notifying patrons of the rules associated with dogs on the patio are posted in a conspicuous location. Specified on site map. Rules include:</li> <li>Dogs are not allowed on chairs, seats, benches, tables or on lapsof patrons.</li> <li>Dogs must be always kept on a leash or within a pet carrier and under control of an adult.</li> <li>Dogs are not to come in contact with reusable food service dishes or utensils intended for patrons.</li> <li>Dogs are not permitted to travel through indoor or non-designated outdoor portions of the food facility</li> </ul>	
al Plan	ess-Spec	Procedures for providing, cleaning, and storing utensils and/or dishes provided to dogs while dining and associated hand washing. If applicable	
eration	Proc	Procedures to ensure proper actions are taken when a dog becomes disruptive and/or exhibiting dangerous behavior.	
		Procedure to ensure employees shall be prohibited from touching, petting, or handling dogs while serving food and beverages, and handling tableware. In the event the above procedure is violated, staff must washhands.	
gs on tl		Procedures to ensure no food prep or mixing drinks occurs in the outdoor dog friendly area.	
ded in Do	am and	Employee Health & Personal Hygiene SOP Cleaning and Sanitizing SOP	
Materials included in Dogs on the	Employee Training Program and Standard Operating Procedures (SOPs)	<ul> <li>Copies of the patron notification signs that remind dog owners of the following:</li> <li>Dogs are not allowed on chairs, seats, benches, tables or on laps of patrons.</li> <li>Dogs must be on a leash or within a pet carrier and under the control of an adult.</li> <li>Dogs are not to come in contact with reusable food service dishes or utensils intended for patrons.</li> <li>Dogs are not permitted to travel through indoor or non-designated outdoor portions of the food establishment. *Only service dogs are allowed indoors in customerareas*</li> </ul>	
	Emplo Stand	Training procedures to ensure staff are trained on the above outlined items.	
	Optional Documentation	Food Safety Checklist	



# REQUEST FOR WAIVER and OPERATIONAL PLAN REVIEW APPLICATION Northern Nevada Public Health

# Regulations of the Washoe County District Board of Health Governing Food Establishments

THE FEE FOR AN INITIAL OPERATIONAL		
NAME OF ESTABLISHMENT		
ADDRESS		
PERON TO CONTACT	DA	YTIME PHONE
I am submitting an Operational Plan and	requesting a waiver for	:
☐ Dogs on Outdoor Patio		
Will <u>process</u> be used at more than one loca	ation? □Yes □No	
If yes, list name(s) and permit number(s)		
_		
*Note: For each of the above processes selected, an Op NNPH Checklist for General Operational Plan Requir this application. Failure to submit required documentat plan.	ements and the process specif	ic checklist if applicable must accompany
Signature	Da	

## Standard Operating Procedure – Employee Health & Personal Hygiene

#### Establishment Name

#### **PURPOSE & SCOPE**

This Standard Operating Procedure (SOP) describes the policy to which staff will adhere in order to ensure all foodservice employees will maintain good personal hygiene and follow proper Employee Health practices to ensure food safety.

#### **PROCEDURES**

1. Follow all Washoe County Health District Regulations Governing Food Establishments

#### **POLICIES**

- 1. Grooming:
  - a. Arrive at in a clean condition clean hair and clean outer clothing.
  - b. Fingernails should be trimmed, clean, polish-free, and maintained so edges and surfaces are cleanable and not rough. No artificial nails are permitted in the food production area.
  - c. Wash hands (including under fingernails) and up to forearms vigorously and thoroughly with soap and warm water for a period of 20 seconds:
    - i. When entering the facility before work begins.
    - ii. Immediately before preparing food or handling equipment.
    - iii. As often as necessary during food preparation when contamination occurs.
    - iv. In the restroom after toilet use and when you return to your workstation.
    - v. When switching between working with raw foods and working with ready-to-eat or cooked foods.
    - vi. After touching face, nose, hair, or any other body part, and after sneezingor coughing.
    - vii. After performing any cleaning duties.
    - viii. Between each task performed and before wearing disposable gloves.
    - ix. After smoking, eating, or drinking.
    - x. Any other time an unsanitary task has been performed (i.e. taking out garbage, handling cleaning chemicals, wiping tables, picking up a dropped food item, etc.)
  - d. Wash hands only in hand sinks designated for that purpose.
  - e. Dry hands with single use towels. Turn off faucets using a paper towel to prevent recontamination of clean hands.

#### 2. Proper Attire:

 a. Wear appropriate clothing- clean uniform with sleeves and clean non-skid close-toes work shoes that are comfortable for standing and working on floors that can be slippery.

- b. Aprons used by employees are to be hung in a designated area when not in use. They are not to be worn in the toilet area, eating areas or locker rooms.
- c. Use disposable gloves, or dispensing equipment such as tongs, spatulas ortissue paper when handling ready-to-eat foods that will not be heat-treated.
- d. Change disposable gloves as often as handwashing is required. Wash handsbefore donning and after discarding gloves.

#### 3. Hair restrains and jewelry:

- a. Effective hair restraints must be worn in food preparation and service areas.
- b. Keep beard and mustaches neat and trimmed. Beard restraints are required inany food production area.
- c. No jewelry (except a wedding band or other plain ring or medical identification bracelet) is allowed during handling of food.

#### 4. Illness:

- a. Food employees shall report to Person in Charge when they have a symptomcaused by illness, infection, or other source that is:
  - i. Associated with, diarrhea, vomiting or other acute gastrointestinal illness
  - ii. Jaundice
  - iii. Sore throat with fever
  - iv. A boil, infected wound or other lesion containing pus that is open or draining. If located on the hands or wrists, a finger cot that protects the lesion and a single use glove must be worn. Lesions on exposed portions of the arms must be protected by an impermeable cover.
- b. Employees with gastrointestinal symptoms (vomiting and/or diarrhea) will be excluded for a minimum of 48 Hours after symptoms have stopped.
- c. Employees with jaundice will be excluded until laboratory results indicate the individual is not currently infected with Hepatitis A.
- d. Employees with acute respiratory infection or sore throat with fever will be excluded until symptom free. Employees could be re-assigned to activities so that there is no risk of transmitting a disease through food.

#### 5. Cuts, Abrasions and Burns:

- a. Bandage any cut, sores, rash, lesion, abrasion or burn that has broken the skin.
- b. Wear disposable gloves to cover bandages on hands. Change as appropriate.
- c. Inform Person in Charge of all wounds.

### 6. Smoking, eating and gum chewing:

- Eating and drinking is prohibited in areas where contamination of exposed food, clean equipment, utensils, unwrapped single-service and single use articles could occur.
- b. Smoke only in designated areas. No smoking or chewing tobacco shall occur inside food preparation and service areas.

- c. A closed beverage container may be used in the kitchen if the container is handled to prevent contamination.
- d. Refrain from chewing gum or eating candy while working in food preparation areas.
- 7. No Bare Hand Contact with Ready To Eat (RTE) Foods
  - a. Food handlers may use single service gloves, tongs, spatulas, serving spoons, deli paper and/or toothpicks to prevent contact with ready to eat food items with bare hands during food preparation and/or service.

#### **MONITORING**

- 1. Person in Charge will:
  - a. Visually inspect employees when they report to work to ensure all employees are adhering to the health and hygiene policies.
  - b. Visually monitor employee handwashing during all hours of operation.
  - c. Visually monitor employees during all hours of operation to ensure proper procedures are followed to avoid bare-hand contact with ready-to-eat foods.
  - d. Visually observe handwashing sinks to ensure all handwashing sinks are properly supplied during all hours of operation.

#### CORRECTIVE ACTION

- 1) Retrain any employee found not following the procedures in this SOP.
- 2) Ensure employees that are observed not washing their hands at the appropriate timesare required to immediately wash their hands using the proper procedures
- 3) Ensure employees that are observed contacting ready-to-eat food with bare hands are retrained to ensure proper procedures to avoid bare hand contact with ready-to-eat foods and proper handwashing procedures.
- 4) Ensure employees exhibiting signs of illness are excluded for the period outlined in this SOP.

DATE IMPLEMENTED:	BY:
DATE REVIEWED:	BY:
DATE REVISED:	BY:

## Cleaning and Sanitizing Food Contact Surfaces

Check here if not applicable

**PURPOSE:** To prevent foodborne illness by ensuring that all food contact surfaces are properly cleaned and sanitized.

**SCOPE:** This procedure applies to foodservice employees involved in cleaning and sanitizing food contact surfaces.

#### **INSTRUCTIONS:**

- 1. Train foodservice employees on using the procedures in this SOP.
- 2. Follow the Northern Nevada Public Health's requirements.
- 3. Follow manufacturer's instructions regarding the use and maintenance of equipment and use of chemicals for cleaning and sanitizing food contact surfaces.
- 4. Wash, rinse, and sanitize food contact surfaces of sinks, tables, equipment, utensils, thermometers, carts, and equipment:
  - Before each use
  - Between uses when preparing different types of raw animal foods, such as eggs, fish, meat, and poultry
  - Between uses when preparing ready-to-eat foods and raw animal foods, such as eggs, fish, meat, and poultry
  - Any time contamination occurs or is suspected
- 5. Wash, rinse, and sanitize food contact surfaces of sinks, tables, equipment, utensils, thermometers, carts, and equipment using the following procedure:
  - Wash surface with detergent solution.
  - Rinse surface with clean water.
  - Sanitize surface using a sanitizing solution mixed at a concentration specified on the manufacturer's label.
  - Place wet items in a manner to allow air drying.

#### 6. For the dish machine:

- Check with the dish machine manufacturer to verify that the information on the data plate is correct.
- Refer to the information on the data plate for determining wash, rinse, and sanitization rinse temperatures; sanitizing solution concentrations; and water pressures, if applicable.
- Follow manufacturer's instructions for use.

#### **MONITORING:**

Foodservice employees will:

- 1. During all hours of operation, visually and physically inspect food contact surfaces of equipment and utensils to ensure that the surfaces are clean.
- 2. For the dish machine, daily:
  - Visually monitor that the water and the interior parts of the machine are clean and free of debris.
  - Continually monitor the temperature and pressure gauges, if applicable, to ensure that the machine is operating according to the data plate.
  - Check the sanitizer concentration on a recently washed food-contact surface by using a chlorine test kit. The chlorine concentration of the rinse should be 50 to 100 parts per million. Use the reference colors on the test kit to determine if the proper concentration has been reached.

#### **CORRECTIVE ACTION:**

- 1. Retrain any foodservice employee found not following the procedures in this SOP.
- 2. Wash, rinse, and sanitize dirty food contact surfaces. Sanitize food contact surfaces if it is discovered that the surfaces were not properly sanitized. Discard food that comes in contact with food contact surfaces that have not been sanitized properly.
- 3. For the dish machine:
  - Drain and refill the machine periodically and as needed to keep the water clean.
  - Contact the appropriate individual(s) to have the machine repaired if the machine is not reaching the proper wash or rinse temperature indicated on the data plate.
  - For a chemical sanitizing dish machine, check the level of sanitizer remaining in bulk container. Fill, if needed. "Prime" the machine according to the manufacturer's instructions to ensure that the sanitizer is being pumped through
  - If the dish machine is not dispensing the approve concentration of sanitizer, rinse, and sanitize in the 3-compartment sink until the machine is repaired or use disposable single service/single-use items. The dish machine may not be used if it is not dispensing the required concentration of sanitizer.

#### **VERIFICATION AND RECORD KEEPING:**

The foodservice manager will verify that foodservice employees have taken the required temperatures and tested the sanitizer concentration by visually monitoring foodservice employees during the shift and confirming their results.

DATE IMPLEMENTED:	BY:	
DATE REVIEWED:	BY:	
DATE REVISED:	BY:	

### **Cleaning and Sanitizing Food Contact Surfaces SOP**

(High Temperature Dishwasher)

Check here if not applicable

Establishment Name	

**PURPOSE:** To prevent foodborne illness by ensuring that all food contact surfaces are properly cleaned and sanitized.

**SCOPE:** This procedure applies to foodservice employees involved in washing, rinsing, and sanitizing food contact surfaces.

#### **INSTRUCTIONS:**

- 1. Train foodservice employees on using the procedures in this SOP.
- 2. Follow Northern Nevada Public Health's requirements.
- 3. Follow manufacturer's instructions regarding the use and maintenance of equipment and use of chemicals for cleaning and sanitizing food contact surfaces.
- 4. Wash, rinse, and sanitize food contact surfaces of sinks, tables, equipment, utensils, thermometers, carts, and equipment:
  - Before each use
  - Between uses when preparing different types of raw animal foods, such as eggs, fish, meat, and poultry
  - Between uses when preparing ready-to-eat foods and raw animal foods, such as eggs, fish, meat, and poultry
  - Any time contamination occurs or is suspected
- 5. For the high temperature dishmachine:
  - Check with the dish machine manufacturer to verify that the information on the data plate is correct.
  - Refer to the information on the data plate for determining wash, rinse, and sanitization (final) rinse temperatures; sanitizing solution concentrations; and water pressures, if applicable.
  - Follow manufacturer's instructions for use.
  - Ensure that food contact surfaces reach a surface temperature of **160F** or above when using hot water to sanitize.

#### MONITORING

- 1. During all hours of operation, visually and physically inspect food contact surfaces of equipment and utensils to ensure that the surfaces are clean.
- 2. For the dish machine, on a dailybasis:
  - Visually monitor that the water and the interior parts of the machine are clean and free of debris.
  - Continually monitor the temperature and pressure gauges, if applicable, to ensure that the machine is operating according to the data plate.
- 3. A minimum dishwashing temperature of 160F will be verified by:

Choose One Option

#### **CORRECTIVE ACTION:**

- 1. Retrain any foodservice employee found not following the procedures in this SOP.
- 2. Wash, rinse, and sanitize dirty food contact surfaces. Sanitize food contact surfaces if it is discovered that the surfaces were not properly sanitized. Discard food that comes in contact with food contact surfaces that have not been sanitized properly.
- 3. For the dish machine:
  - Drain and refill the machine periodically and as needed to keep the water clean.
  - Contact the appropriate individual(s) to have the machine repaired if the machine is not reaching the proper wash or rinse temperature indicated on the data plate.
  - For the dish machine, retest by running the machine again. If the appropriate surface temperature is still not achieved on the second run, contact the appropriate individual(s) to have the machine repaired. Wash, rinse, and sanitize in the 3-compartment sink until the machine is repaired or use disposable single service/single-use items. The dish machine may not be used if it is not reaching the approved temperature that is indicated on the data plate.

#### **VERIFICATION AND RECORD KEEPING:**

The foodservice manager will verify that foodservice employees have taken the required temperatures by visually monitoring foodservice employees during the shift and confirming their results.

DATE IMPLEMENTED:	BY:	
DATE REVIEWED:	BY:	
DATE REVISED:	BY:	

### **Cleaning and Sanitizing Food Contact Surfaces SOP**

(Three Compartment Sink)

Check here if not applicable

**PURPOSE:** To prevent foodborne illness by ensuring that all food contact surfaces are properly cleaned and sanitized.

**SCOPE:** This procedure applies to foodservice employees involved in cleaning and sanitizing food contact surfaces.

#### **INSTRUCTIONS:**

- 1. Train foodservice employees on using the procedures in this SOP.
- 2. Follow the Northern Nevada Public Health's requirements.
- 3. Follow manufacturer's instructions regarding the use and maintenance of equipment and use of chemicals for cleaning and sanitizing food contact surfaces.
- 4. Wash, rinse, and sanitize food contact surfaces of sinks, tables, equipment, utensils, thermometers, carts, and equipment:
  - Before each use
  - Between uses when preparing different types of raw animal foods, such as eggs, fish, meat, and poultry
  - Between uses when preparing ready-to-eat foods and raw animal foods, such as eggs, fish, meat, and poultry
  - Any time contamination occurs or is suspected
- 5. Wash, rinse, and sanitize food contact surfaces of sinks, tables, equipment, utensils, thermometers, carts, and equipment using the following procedure:
  - Wash surface with detergent solution.
  - Rinse surface with clean water.
  - Sanitize surface using a sanitizing solution mixed at a concentration specified on the manufacturer's label.
  - Place wet items in a manner to allow air drying.
- 6. Setup and use the 3-compartment sink in the following manner:
  - In the first compartment, wash with a clean detergent solution at or above 110 °F or at the temperature specified by the detergent manufacturer.
  - In the second compartment, rinse with clean water.
  - In the third compartment, sanitize with a sanitizing solution mixed at a concentration specified on the manufacturer's label. Test the chemical sanitizer concentration by using an appropriate test kit.

#### **MONITORING:**

Foodservice employees will:

- 1. During all hours of operation, visually and physically inspect food contact surfaces of equipment and utensils to ensure that the surfaces are clean.
- 2. For the 3-compartment sink, daily:
  - Visually monitor that the water in each compartment is clean.
  - Take the water temperature in the first compartment of the sink by using a calibrated thermometer.
  - Test sanitizer concentrations using:

#### **CORRECTIVE ACTION:**

- 1. Retrain any foodservice employee found not following the procedures in this SOP.
- 2. Wash, rinse, and sanitize dirty food contact surfaces. Sanitize food contact surfaces if it is discovered that the surfaces were not properly sanitized. Discard food that comes in contact with food contact surfaces that have not been sanitized properly.
- 3. For the 3-compartment sink:
  - Drain and refill compartments periodically and as needed to keep the water clean.
  - Adjust the water temperature by adding hot water until the desired temperature is reached.
  - Add more sanitizer or water, as appropriate, until the proper concentration is achieved.

#### **VERIFICATION AND RECORD KEEPING:**

The foodservice manager will verify that foodservice employees have taken the required sanitizer concentration by visually monitoring foodservice employees during the shift and confirming their results.

DATE IMPLEMENTED:	BY:	
DATE REVIEWED:	BY:	
DATE REVISED:	BY:	

## **Food Safety Training Log**

Trainee Name	Food Safety Training: Type Completed	Date Completed	Trainee Initials	Supervisor Initials





## FOOD SAFETY CHECKLIST

The Food Safety Checklist should be used by the person in charge (PIC) to determine compliance with food safety practices that prevent foodborne illness in their facility. This checklist:

- · is not comprehensive. Your facility will be evaluated on other items of compliance during an inspection.
- only includes items that, if found out of compliance, *must* be immediately corrected on site during an inspection and directly impacts the facility's inspection score.
- may be used with the <u>NNPH Food Establishment Field Inspection Guide</u> to determine how items would be marked and corrected during a routine inspection.

	In	Out	#	Description
Supervision; Emloyee Health & Hygiene			1.	PIC is present; PIC is a Certified Food Protection Manager (Risk Category 2s & 3s); PIC demonstrates active managerial control over employees and food safety risks at facility.
			2.	Facility has written procedures for the cleanup of vomit/diarrhea; employees are aware of exclusion policy.
Supervision; e Health & H			3.	Food handlers cover sores/cuts on hands with bandage and gloves; PIC restricts or
Super yee Hea			4.	excludes sick employees. Employee drinks have fitted lid and straw; employees eat, taste, and drink in a way that avoids cross contamination.
Emlc			5.	Employees with runny nose, sneezing, coughing, and watery eyes are restricted from food/equipment.
tam- nds			6. 7.	Employees wash hands for at least 20 seconds as often as needed. Employees use utensils or gloved hands to prevent bare hand contact with ready to eat
ig Coi by Ha				(RTE) food.
Preventing Contamination by Hands			8a. 8b.	Handwashing sinks are clear and accessible; sinks are used for handwashing only. All handwashing sinks are stocked with soap and paper towels; handwashing signs are posted at each sink.
Γ			9a.	All food comes from an approved source.
s			9b.	All molluscan shellfish come from sources listed on the Interstate Certified Shellfish Shippers List (ICSSL).
Approved Sources			9c. 10.	All game animals and wild mushrooms come from an approved source. All time/temperature control for safety (TCS) food is received at $\leq 41^{\circ}F$ ; eggs and milk are received at $\leq 45^{\circ}F$ .
roved			11.	Food is honestly presented and free from mold; packages and cans of food are in good
Аррі				condition. Facility maintains annual parasite destruction letters for fish served raw or undercooked. Shellstock tags are stored with the shellstock until last shellfish is sold; tags are marked with the last date of sale; tags for past 90 days are stored chronologically on site.
Food Protected from Contamination				All raw animal foods are stored away from or underneath RTE foods in all equipment. All raw animal foods are stored away from each other, or in order of minimum cook temperature from top to bottom: fish/seafood/whole muscle meat/raw shell eggs/pork,
				then ground meats, then poultry and stuffed foods. All food is stored or handled in a way that protects it from environmental contamination. All in-use food prep surfaces such as cutting boards and utensils that contact TCS food are washed, rinsed, and sanitized every 4 hours minimum; equipment/utensils not in use
				are clean to sight and touch.  Food is not re-served after being sold or served to a consumer.  Food that has been contaminated or obtained from an unapproved source is discarded.

	In	Out	#	Description
			16.	All raw animal foods are cooked to a proper final cook temperature; facility is following pre-approved non-continuous cooking process.
			17.	Commercially processed RTE food is rapidly reheated to 135°F within 2 hours; RTE food prepared in-house is rapidly reheated to 165°F within 2 hours.
'CS Foods			18.	TCS food is cooled from 135°F to 70°F within 2 hours and from 70°F to 41°F within an additional 4 hours, verified using a calibrated thermometer; food prepped from ambient temperature is cooled to 41°F within 4 hours.
Control of TCS Foods			20.	All TCS food is hot held at 135°F or above; roasts are hot held at 130°F or above. All TCS food is cold held at 41°F or below. All TCS food prepared on site, or opened from a commercial container, and held for more than 24 hours is date marked and discarded after 7 days; date marking system is clear
			21b.	and understood by all employees. When using time as a public health control, written procedures are maintained on site and food is marked to be discarded after 4 hours.
Consumer Advisory			22.	Alcohol advisory is posted behind the bar or in women's restroom; if serving rawor undercooked meat, facility has raw/undercooked advisory on menu and foods are identified by asterisking them to the advisory.
Susceptible Populations			23.	Facilities specifically serving highly susceptible populations do not offer prohibited foods such as undercooked animal products, raw seed sprouts or unpasteurized juice, milk, or shell eggs.
Food Additives; Toxic Substances				Approved food additives are used properly.  All chemical bottles are labeled with contents; chemicals, first-aid items, and personal care products are stored underneath or separately from food; sanitizer applied to food contact surfaces is at appropriate concentration (50-100ppm chlorine, 200-400ppm quat).
Food Toxic			25b.	Poisonous or toxic chemicals held for retail sale are tored separately from or beneath food and single-use items.
Approved Procedures			26.	Facility has an approved operational plan or HACCP plan for specialized processes conducted; facility is following plan and keeps records on site; mobile unit is following Servicing Area Agreement.
sa			27.	Facility is free from pest activity; facility receives regular service from a licensed pest control operator; facility does not allow live animals (other than service animals) inside
Equipment and Facilities			28.	All dishwashing sanitizers used at proper concentration; surfaces of dishes reach 160°F and rinse gauge reaches 180°F in high temperature dishwasher; dishes washed in a 3-compartment sink and clean-in-place equipment are washed in the correct order (wash, rinse, sanitize, and air dry); test strips are available for sanitizer concentration and for high temperature dishwasher.
Equipme			29.	Water comes from an approved source and is free from contamination; hot and coldwater available at sinks.
			30.	Facility is free from sewage overflows or back-ups; wastewater is properly disposed of.
PIC S	Siana	iture.		Date:

Is your facility struggling to keep any of these items "IN"? We can help!
Find food safety brochures, procedures, posters, logs, and more in our online Resource Library.

