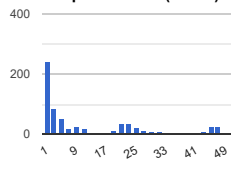


# Survey Results: Local Services

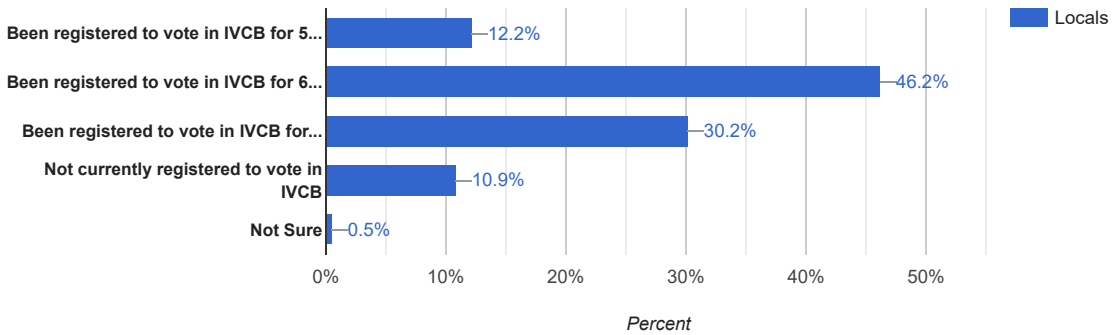
[Survey Info](#) - This survey was sent on behalf of the Village League to Save Incline Assets to the FlashVote community for Incline Village/Crystal Bay, NV.

These FlashVote results are shared with local officials

<h2 style="font-size: 48px; margin: 0;">657</h2> <p><b>Total Participants</b>          639 of 1329 initially invited (48%)          18 others          Margin of error: ± 4%</p>	<p>Applied Filter: <b>Locals only</b></p>	<p><b>Response Time (hours)</b></p> 	<p>Started: <b>Jun 14, 2023 11:36am PDT</b></p> <p>Ended: <b>Jun 16, 2023 11:32am PDT</b></p> <p>Target Participants: <b>All IV/CB</b></p>
--	---	--	--

**Q1** About how long have you lived in and been registered to vote in the Incline Village/Crystal Bay (IVCB) area?  
 (559 responses by locals)

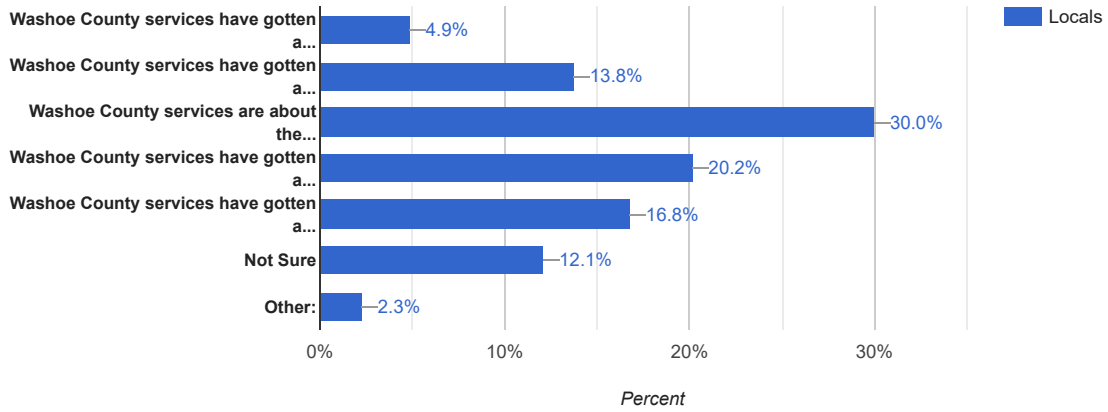
Options	Locals (559)
Been registered to vote in IVCB for 5 years or less	12.2% (68)
Been registered to vote in IVCB for 6 to 20 years	46.2% (258)
Been registered to vote in IVCB for 21 years or more	30.2% (169)
Not currently registered to vote in IVCB	10.9% (61)
Not Sure	0.5% (3)



**Q2** In Incline Village and Crystal Bay we currently have IVGID responsible for water, sewer, trash and recreation and Washoe County responsible for just about everything else (except schools which are a separate government agency).  
  
 What is your overall impression of Washoe County services here (policing, traffic, nuisance enforcement, streets/sidewalks/plowing, parking, planning/zoning, building permits, court/constable, etc.) now, compared to when you first moved here?  
 (530 responses by locals)

Options	Locals (530)
Washoe County services have gotten a lot better	4.9% (26)
Washoe County services have gotten a little better	13.8% (73)

Options	Locals (530)
Washoe County services are about the same as what we had then	30.0% (159)
Washoe County services have gotten a little worse	20.2% (107)
Washoe County services have gotten a lot worse	16.8% (89)
Not Sure	12.1% (64)
Other:	2.3% (12)



A lot has changed over the years. "Services" is a broad term that needs to be defined.

It's hard to say we didn't have as many str

I'm pleased but why have they permitted 2 huge water hockey pools in Incline??

Police are great, everthing else stinks

Services have remained similar but have not kept up with the full time population growth.

Sheriff is better but most other things are worse.

Some services improved (WCSO presence), some the same (roads, plowing), some decreased (permits)

Somehow I can no longer use the side

This town is looking like a hodge podge embarassment. We need a comprehensive plan.

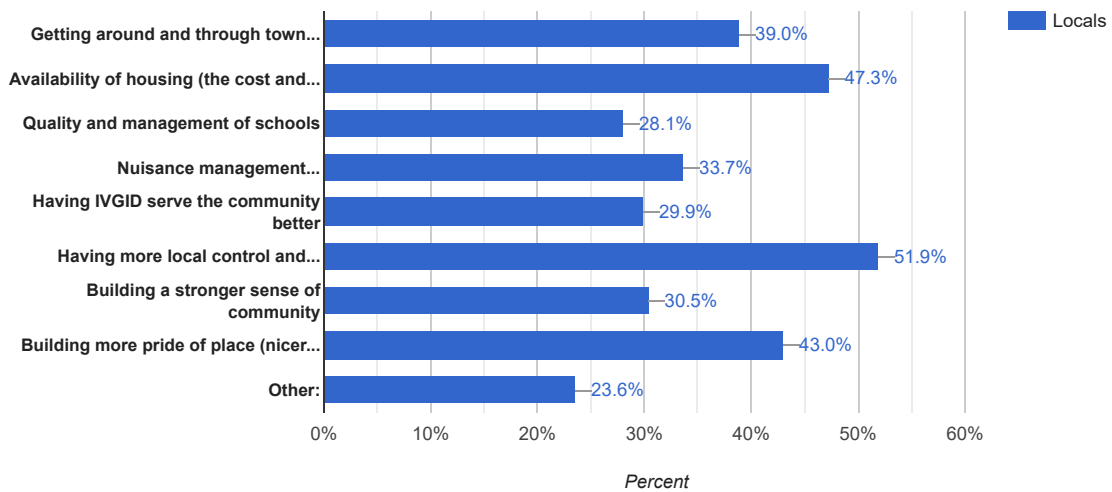
Traffic bad especially on 28. Beach parking full. College should have a side walk .It's a cut throu

Some services improved (WCSO presence), some the same (roads, plowing), some decreased (permits)

**Q3** Which of the following, if any, do you think are the most important problems to address in the Incline Village and Crystal Bay area right now? (You can choose up to FIVE, if any)

(495 responses by locals)

Options	Locals (495)
Getting around and through town (traffic, parking, plowing and transit management)	39.0% (193)
Availability of housing (the cost and range of housing options)	47.3% (234)
Quality and management of schools	28.1% (139)
Nuisance management (noise/parking/trash/etc impacts)	33.7% (167)
Having IVGID serve the community better	29.9% (148)
Having more local control and accountability for government services/decisions	51.9% (257)
Building a stronger sense of community	30.5% (151)
Building more pride of place (nicer downtown/sidewalks/appearances, etc.)	43.0% (213)
Other:	23.6% (117)



IVGID Board should act in Incline's best interest. They are focused on a small aggressive members

A board that doesn't cater to a few noisy residents

Accountability of our elected officials following open meeting laws.

Adding back free and safe parking, including near the town beaches and near Tunnel Creek

Allow unused punch card balances to be used for IVGID services (ex. Rec center, tennis center, ski

Backlog of infrastructure projects

Be sure we have qualified experts. Tired of hearing "I ran a company. I can do better."

Better more affordable grocery shopping options

Control of VHRs, for rent by owner

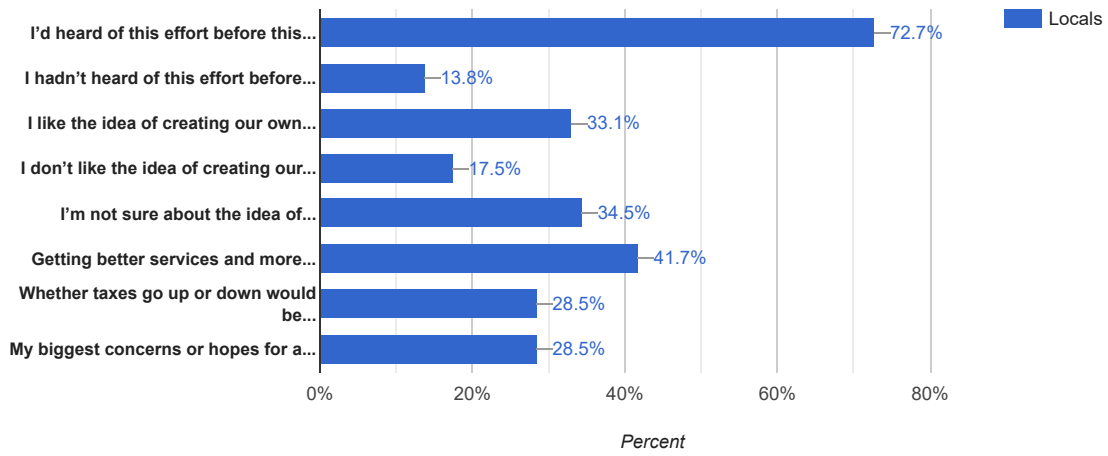
Controlling quality of life factors: STRs, ADUs, zoning, police enforcement policies

**Q4** Since July 2022, The Village League to Save Incline Assets has been leading an effort to create a petition to potentially create a new city here. A proposed "City of Incline Village" would take over responsibility and funding from Washoe County to provide certain local services and solve local problems.

Which of the following are TRUE for you about this idea, if any? (Choose all that apply)

(487 responses by locals)

Options	Locals (487)
I'd heard of this effort before this survey	72.7% (354)
I hadn't heard of this effort before this survey	13.8% (67)
I like the idea of creating our own City here	33.1% (161)
I don't like the idea of creating our own City here	17.5% (85)
I'm not sure about the idea of creating our own City, but want to know more	34.5% (168)
Getting better services and more responsive government would be most important to me	41.7% (203)
Whether taxes go up or down would be most important to me	28.5% (139)
My biggest concerns or hopes for a new city would be:	28.5% (139)



A proper town center. Better/more parking for summer traffic, better/more road management

A well managed city focused on the well being of its residents.

Ability to maintain private beaches to minimize impacts on the resources we have

Address the housing crisis and serve our other unique needs

Affordable housing and children's resources.

Affordable housing, and limiting STRs

Affordable housing, and more Washoe Co taxes would be directed to physical improvement of district.

Also get local control of schools more important

Banning Sara Schmitz from living here.

Better enforcement of existing rules and regulations

**Q5** Any other comments or suggestions about local government services here in Incline Village and Crystal Bay, or potentially creating a new city here to manage them better?

(167 responses by locals)

- Stop sending local tax \$\$ to rest of Washoe County, keep them local - Need to clamp down on short-term rentals. Washoe County just wants the revenue but they erode our community and make it harder for full-time residents to live here

A community park for Crystal Bay.

A few months ago I watched the video of the meeting to discuss the new city. Very informative.

A new city will cost money, create more bickering and be a mess during the process. The enforcement of the rules around weekend rentals seems to be the big issue. Address that issue and not change everything. And stop the drama regarding the IVGID board and the attendees. It is just a small town, the egos are off the charts.

Aim high. Incline deserves it.

Another layer of government is not necessary and will be more expensive and generally less effective.

Anything you can do to take over the public schools?!?

Be careful what you wish for!

Be careful. Some counties in the US have claimed to create better services run by caring but not qualified people. The services in those area went to H\*\*\*.

Be open, honest, and transparent about BOTH the pros and cons from creating a new city. Present real, truthful expectations and thoughtful consequences. Don't just paint a rosy picture. I don't believe government involvement, certainly not increased government involvement, ever solves anything. It has become clear through words and actions (or inactions) that Washoe Co reps do not care about IV, use it as their cash cow, and make questionable decisions for IV that don't personally impact them, because they don't live in IV. I don't mind if the aesthetics of IV are dated. I'd rather have that than people turn IV into some superficial, highly commercialized, overpopulated California town. It's the mountains. We should celebrate the rusticness and remote character of our beautiful town, er... general improvement district. I don't have a solution. I just know what I don't want to see happen to our amazing little slice of heaven here. I'm not in favor of exchanging issues for more issues.

[Additional survey reports](#)